

Above all else we respect your privacy.

Our Site uses forms in which you give us contact information so you can place orders, request information and support. We receive and store information you enter on our Site or give us in any other way, including through email, telephone, or other communications except as noted below. We may contact you periodically with special offers we think you'll find valuable. We use information gathered about you through Stat Counter site statistics (for example, your IP address) to administer our Site. This is not linked to any personally identifiable information, except as necessary to prevent fraud or abuse on our system. Our Site uses cookies to keep track of your visits. This Site also contains links to other websites. Unfortunately, we are not responsible for the privacy practices or the content of such sites.

#### **Shopping Cart Users**

We do not use online shopping carts to better protect your privacy.

#### **Credit Card Security**

We are PCI-CSS compliant and utilize Authoize.Net for credit card payments. We do not retain credit card numbers in our company database.

#### **Security**

This Site has security measures in place to protect against the loss, misuse or alteration of the information under our control.

#### **Updating Your Information**

You may alter your account information or opt out of receiving communications from us at any time. We have the following options for changing and modifying your account information or contact preferences.

You may send an email to [george@samedaydvd.com](mailto:george@samedaydvd.com)

You may call us at: (800) 389-0146

#### **Sending Emails**

We use emails to communicate with you, to confirm your placed orders, and to send information that you have requested. We also provide email links, as on our website pages, to allow you to contact us directly. We strive to promptly reply to your messages. The information you send to us may be stored and used to improve this Site and our products, or it may be reviewed and discarded.

#### **Compliance with Laws and Law Enforcement**

We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We will disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (including without limitation subpoenas), to protect our property and rights or the property and rights of a third party, to protect the safety of the public or any person, or to prevent or stop activity we consider to be illegal or unethical. We will also share your information to the extent necessary to comply with ICANN's rules, regulations and policies.

#### **Third Party Service Providers**

We may provide information about you to third parties to provide services on our behalf, such as processing credit card payments, and shipping of goods. We will only share information about you that is necessary for the third party to provide the requested service. In the event that we use third party advertising companies to serve ads on our behalf, these companies may employ cookies and action tags (also known as single pixel gift or web beacons) to measure advertising effectiveness.

#### **Supplementation of Information**

In order to provide certain services to you, we may on occasion supplement the personal information you submit to us with information from third party sources (e.g., service providers, or the United States Postal Service). We do this to enhance our ability to serve you.

#### **Charitable Sites**

We may provide you with the opportunity to participate in contributing to charitable sites. If you choose to participate, you will be requested to provide information by the third party. Participation in these third party charitable sites is completely voluntary and you therefore have a choice whether or not to disclose the requested information. The requested information typically includes contact information (such as name and address), and credit card information. Information is gathered by a third party service provider not by our company.

#### **What Happens to My Personal Information if I Terminate My Relationship with You?**

When you cease doing business with us all of your information is retained in our database for an unspecified period. However, deactivation of your account does not mean your personally identifiable information has been deleted from our database entirely. We will retain and use your personally identifiable information if necessary in order to comply with our legal obligations, resolve disputes, or enforce our agreements.

#### **Transfer of Data Abroad**

If you are visiting this Site from a country other than the country in which our servers are located, your communications with us may result in the transfer of information across international boundaries. By visiting this Site and communicating electronically with us, you consent to such transfers.

#### **Changes in Our Practices**

We reserve the right to modify this Privacy Policy at any time. Notification of changes to be made on our website.

#### **Contacting Our Site**

If you have any questions about our Privacy Policy, the practices of this Site, or your dealings with this Site, please contact us at: [george@samedaydvd.com](mailto:george@samedaydvd.com)